



**Congress of the United States**  
**House of Representatives**  
Washington, DC 20515

December 15, 2023

Mr. Louis DeJoy  
Postmaster General  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, DC 20260-0004

Dear Postmaster General DeJoy,

I write today to bring to your attention a serious situation involving severe delays occurring at the USPS Oak Creek processing center.

According to my constituents and media reports, packages are being held up at the USPS Oak Creek processing center for up to several weeks. As a result, holiday packages are not being delivered in a timely manner during the busy holiday season. Unfortunately, I have been receiving these complaints from my constituents since 2020. Although USPS officials reported last year that new machinery would avoid these processing delays, the situation remains unchanged.


For your review, I have attached copies of media reports addressing these processing delays at the USPS Oak Creek processing center. Because these problems have persisted for several years now, I am requesting your attention in reviewing and resolving these ongoing delays at the USPS Oak Creek processing center. During this Christmas season, it is more important than ever that packages are delivered timely.

I would appreciate it if you would look into this matter to determine if anything can be done – consistent with all laws and regulations – to promptly review this time sensitive situation impacting families here in Wisconsin.

Please address your response to my Janesville office at *20 South Main Street, Suite 10, Janesville, Wisconsin, 53545.*

Again, thank you for your assistance in this matter. I look forward to your timely response.

On Wisconsin,

  
Bryan Steil  
Representing Wisconsin's 1st District

***Frustration over packages reportedly 'stuck' at USPS Oak Creek facility, Union its short staffed***

***<https://www.tmj4.com/news/local-news/frustration-over-packages-reportedly-stuck-at-usps-oak-creek-facility-union-its-short-staffed>***

***USPS: New machine will help avoid shipping delays at Oak Creek processing facility***

***<https://www.tmj4.com/news/local-news/usps-new-machine-will-help-avoid-shipping-delays-at-oak-creek-processing-facility>***

***More people report packages sitting idle at U.S. Postal Service's Oak Creek facility***

***<https://www.tmj4.com/news/local-news/more-people-report-packages-sitting-idle-at-u-s-postal-services-oak-creek-facility>***

***<https://www.facebook.com/tmj4/posts/tmj4-news-has-gotten-hundreds-of-complaints-about-long-shipping-delays-from-cust/10158204849168757/>***