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March 15, 2024

The Honorable Denis R. McDonough  
Secretary  
Department of Veterans Affairs  
801 Vermont Ave NW  
Washington, D.C. 20420

Dear Secretary McDonough:

I write to convey my concerns and seek clarity over the current state of the Department of Veterans' Affairs Electronic Health Record Modernization (EHRM). In the past, there have been complications ranging from software failures to incorrect patient records that have directly impacted the care our veterans need and deserve.

As you may be aware, on March 9, 2024, the U.S. Department of Veterans Affairs, Department of Defense, and Federal Electronic Health Record Modernization office launched the EHRM at the Captain James A. Lovell Federal Health Care Center (Lovell FHCC) in North Chicago, Illinois, which impacts nearby residents in Wisconsin's 1<sup>st</sup> District. This is the first joint deployment of the EHRM. Thousands of Wisconsin veterans rely on the VA to provide care, which is why we cannot afford to jeopardize the quality and availability of care to any veteran. Since the most recent deployment of the EHRM directly affects my constituents, I ask that you provide my office with details on every issue with the EHRM and how it has been resolved. In addition, for your office to provide contacts and resources to my office that I can pass along to my constituents.

It is imperative that I develop a full understanding of how this project has been altered for my constituents to ensure Southeastern Wisconsin veterans are afforded the care they have earned and deserve with no disruptions. I look forward to your timely response and hearing how the issues with the EHRM system have been resolved.

Sincerely,

**BRYAN STEIL**  
Serving Wisconsin's 1<sup>st</sup> District